

Privacy Policy

Practice Name: The Pet Clinic

Effective Date: June 30, 2026

1. Introduction

This Privacy Policy describes how The Pet Clinic ("we", "us", or "our") collects, uses, and protects your personal information when you opt in to receive SMS messages from us via our 10-digit long code (10DLC) messaging program.

2. Information We Collect

- Mobile phone number
- Name (if provided)
- Any other information you provide when opting in

3. How We Use Your Information

- To send you SMS messages related to appointment confirmations, appointment reminders, medical reminders (for example, for vaccines due), as well as real-time text messages.
- To respond to your inquiries or requests

4. Data Sharing and Selling

We do not share, sell, or rent your mobile information with third parties or affiliates for marketing, promotional purposes, or newsletters. Your information will only be used for the purposes described in this policy.

5. Opt-Out

You may opt out of receiving SMS messages from us at any time by replying STOP to any message. For help, reply HELP.

6. Message Frequency and Rates

Message frequency varies. Message and data rates may apply.

7. Data Security

We implement reasonable security measures to protect your information from unauthorized access, use, or disclosure.

8. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us at:

Email: thepetclinic78@gmail.com

Address: 401 Golf Links Road Hot Springs, AR 71901

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.